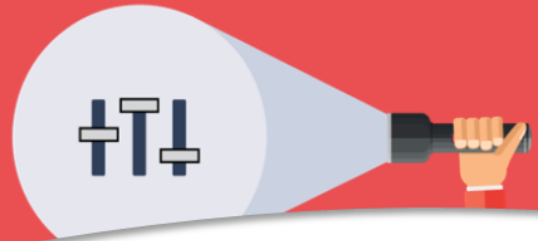


Application Visibility & Control

You can't effectively manage what you can't effectively see or control



Application Visibility and Control, why now?

- Digital transformation/migration readiness.
- Optimal end user experience pre, during and after change, in support of the work from anywhere movement.
- Smooth hassle free implementation of new applications and/or change.

The Challenge

Key business applications are continually competing against unsanctioned and uncontrolled applications for the use of available network resources. More than 70% of businesses report user experience as the biggest inhibitor to user adoption of the technology provided, with poor application performance recognised as one of the main causes of shadow IT.

As organisations struggle to understand which applications are running across the network, rolling out new applications and delivering successful digital transformation outcomes becomes increasingly difficult.

Areas of Focus—Application Performance

C-STEM SMART application performance services offer consultancy, design, engineering and the complementary phased introduction of best of breed technology, which is proven to impact business outcomes in digital transformation. Five real world scenarios are:

Ensuring appropriate usage

Provide visibility into all the applications that are running across your network – no matter what the app.

Prioritising resource

Decide how to control traffic across the Internet/WAN, ensuring that the user experience of mission critical applications is consistently reliable.

Trouble shooting

Apply performance scoring to individual applications and troubleshoot issues with new and existing applications and identify where any issues might reside.

Project delivery

Ensure available bandwidth to sustain new IT projects and enforce appropriate use of available resources to manage and report change effect more effectively.

Optimise spend

The combination of visibility, control and troubleshooting means that your infrastructure operates more efficiently and you can avoid unnecessary spend.

Hassle Free Engagement

To assist with qualifying a complementary fit, C-STEM has evolved a 3 stage collaborative process to empower business leaders and heads of IT with a minimum to no disruption risk free efficient evaluation. This includes:

Qualifying existing technologies & services; Accurately scoping and defining success criteria; Assessment, testing & evidence based reporting.

“It was like turning on a light bulb. We suddenly had visibility of everything running on our network.”

Senior Director of IT
Financial Sector

The Solution

SMART Services

Enhancing Visibility & Control to simplify the safeguarding of productivity

- ✓ Comprehensive Continuous monitoring
- ✓ Identify use of sanctioned and unsanctioned apps
- ✓ Create dynamic policies
- ✓ Automate response and remediation
- ✓ Rapid installation
- ✓ No need to replace existing systems
- ✓ Complementary professional services
- ✓ Reduces demands on time and resource



Kick start the acceleration of your digital transformation journey with our hassle free assessment, gap analysis and risk report