## System Health Check, why now?

- Is your technology configured in alignment with business changes, present and future?
- Are you aware of latest product development and new features?
- Are you getting the most out of your investment?
- Do you have new staff that require knowledge transfer?

**From as little as 2 days, avoid lost value & productivity and ensure sustainable compliance to the standard**

## The Problem

As a consequence of digital transformation strategies, IT infrastructures are continually changing. Organisations regularly report losing the intended intermediate and longer term value from their initial technology investments. Sustainable value and effectiveness is vital in avoiding gaps in compliance.

## The Challenges

All organisations have multiple projects running concurrently, with each project often having a direct or indirect impact on the wider scope of the Interconnected technology. Awareness and qualification of such impacts requires additional expertise, data, time and resource. This is often not available due to challenges in being able to prioritise the review and optimised use of each service. This leads to inflated project costs, lost productivity and project delays.

## The Solution



- ✓ Expert assistance and regular health checks
- ✓ Technical Account Management (TAM)
- ✓ Service Account Management (SAM)
- ✓ Sustainable compliance to the standard
- ✓ Avoidance of hidden project costs
- ✓ Ensure avoidance of lost productivity

## Where we fit

C-STEM's Professional Service credits empower key stakeholders to ensure sustainable value, effectiveness and compliance, without creating additional demands on the time and resource of their teams.

A health check report provides findings and recommendations aligned to present and future business needs. Key stakeholders can confidently evidence gaps in continued value and risk mitigation factors impacting other strategic projects.



- Review and validate configuration aligned to original business need
- Review and validate any changes made by the client
- Review development requirements, inclusive of updates and training
- Identify and make remediation recommendations of low/medium/high risk factors

### Simplified Engagement

- Health-check report & recommendations
- Onsite/offsite health-check services
- Customer workshops
- Onsite/offsite configuration updates