



WIFI CALLING FROM EE

Make your calls as usual,
wherever there's WiFi.

NO SIGNAL? NO PROBLEM



Our need to stay connected

Everyone knows places where they struggle to get good signal. At best, it causes some mild annoyance, and at worst, it can have bigger consequences in a business situation. If you live or work in an area with consistently poor coverage, like a basement or remote home offices, this can affect many aspects of communication – from phone calls to SMS messaging. It can be particularly frustrating for people working away from the office headquarters, in places where you can't always rely on a strong signal.

At EE, we know that mobility and connectivity are essential business needs, especially as the rise of mobile technology means that the number of people working outside of the office is growing, and the number of people regularly working from home is steeply on the rise. In fact, a recent study shows that the number of people working from home has increased by more than 800,000* over the past decade, with the biggest rise in London – up by over 190,000. Research by the TUC showed that more than 4.2 million** workers are now based outside an office – that's almost 14% of the UK workforce. In light of this, we need better connectivity solutions to keep up with modern working habits.

What is WiFi Calling?

EE are proud to be the first network in the UK to offer WiFi Calling – the simplest way for you and your employees to make calls, without signal. WiFi Calling allows those with a compatible phone, a 4GEE plan and a WiFi connection to make business calls from a handset, even when you're working in a place with poor reception. It gives you great coverage indoors and is simple and straightforward to set up. So your teams can get going straight away – being more productive, in the places they need to be

How does it work?

Your device will automatically switch to WiFi Calling when a WiFi connection is available. So if you have a

pre-configured connection, you'll never have to worry about losing signal. You dial as normal, and calls and texts will be charged or included according to your current mobile plan.

What's more, WiFi Calling is simple to use and really easy to set up. There are no 3rd party apps to download, or any other equipment like signal boxes. Once you have a 4GEE plan and compatible device, all you need to do is simply turn on WiFi Calling and make calls as normal. You can see the exact steps for switching on your WiFi Calling on our website, or you can speak to a member of our team.

Flexibility and productivity

WiFi Calling is all about doing more business, with confidence, when you're on the move. It gives you more connectivity options by allowing anyone in your organisation to work from home whilst staying connected. Keeping in frequent contact with clients and colleagues will also keep customer satisfaction high, and increase your overall productivity.

With WiFi Calling, you can make calls from any place that suits you. Branch out from the office and work from home (it's especially helpful if you have poor signal in your house), or visit libraries and cafés – anywhere that's convenient. And because you have the choice to work in different places, you can get more done, and keep more flexible working hours.

Who can get WiFi Calling?

Anyone can get WiFi Calling – you may already have it. All you need is a 4GEE plan and one of the following handsets: Apple iPhone 6s & 6s plus, iPhone 6 & 6 plus, iPhone 5s & 5c, HTC M9, Microsoft Lumia 640, Lumia 640 XL, Samsung Galaxy S6 and Galaxy S6 Edge. And EE are adding more compatible devices all the time.

There are some products that aren't compatible with WiFi Calling right now, including: Voice VPN, Freedom and Mobile Voice Recording. Just give an EE team member a call or visit our website for details.